



## **Welcome to Mywallet**

Mywallet is the cashless payment system on Nordalsfærgen Bitten. You can transfer money to your commute card with your credit card.

Mywallet gives you easy access to payment without cash and minimizes the administration of payments.

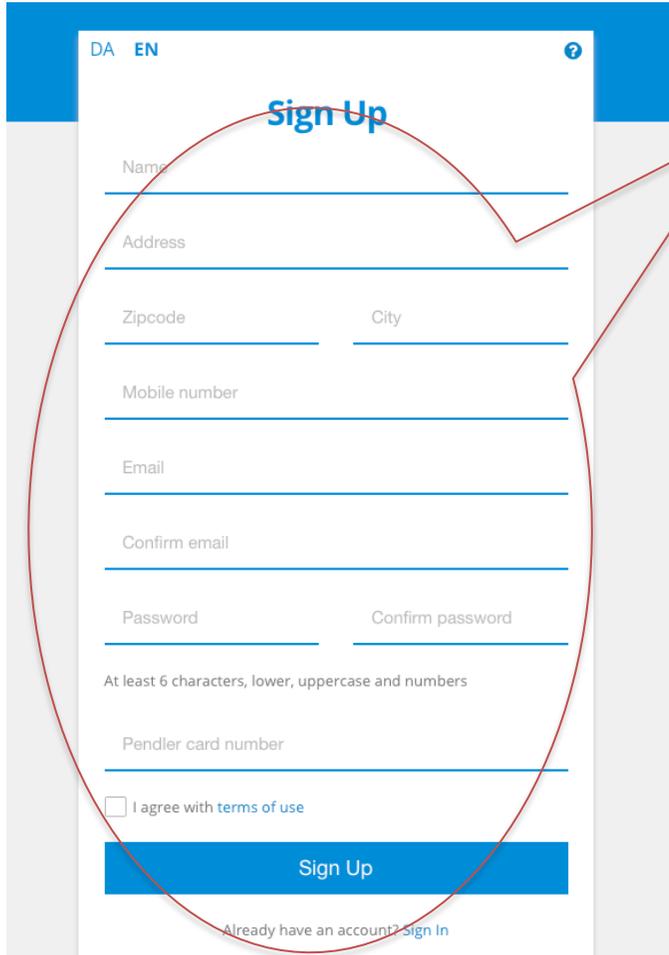
You can read all about setting up your new commute card on the following pages.

**Notice:** You will be issued a card on board the ferry.

## TABLE OF CONTENT

<a href="#"><u>1. Create an account</u></a>	Page 2
<a href="#"><u>2. Add commute card</u></a>	Page 3
<a href="#"><u>3. Add funds</u></a>	Page 4
<a href="#"><u>4. Creditcard information</u></a>	Page 5
<a href="#"><u>5. Automatic refill</u></a>	Page 6
<a href="#"><u>6. Overview of your accounts</u></a>	Page 7
<a href="#"><u>7. Login/Forgot password</u></a>	Page 8
<a href="#"><u>8. Change account information/Password</u></a>	Page 9
<a href="#"><u>9. SMS notification</u></a>	Page 10
<a href="#"><u>10. Transactions – Overview</u></a>	Page 11

## 1. CREATE AN ACCOUNT



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### Sign Up

Name

Address

Zipcode City

Mobile number

Email

Confirm email

Password Confirm password

At least 6 characters, lower, uppercase and numbers

Pendler card number

I agree with terms of use

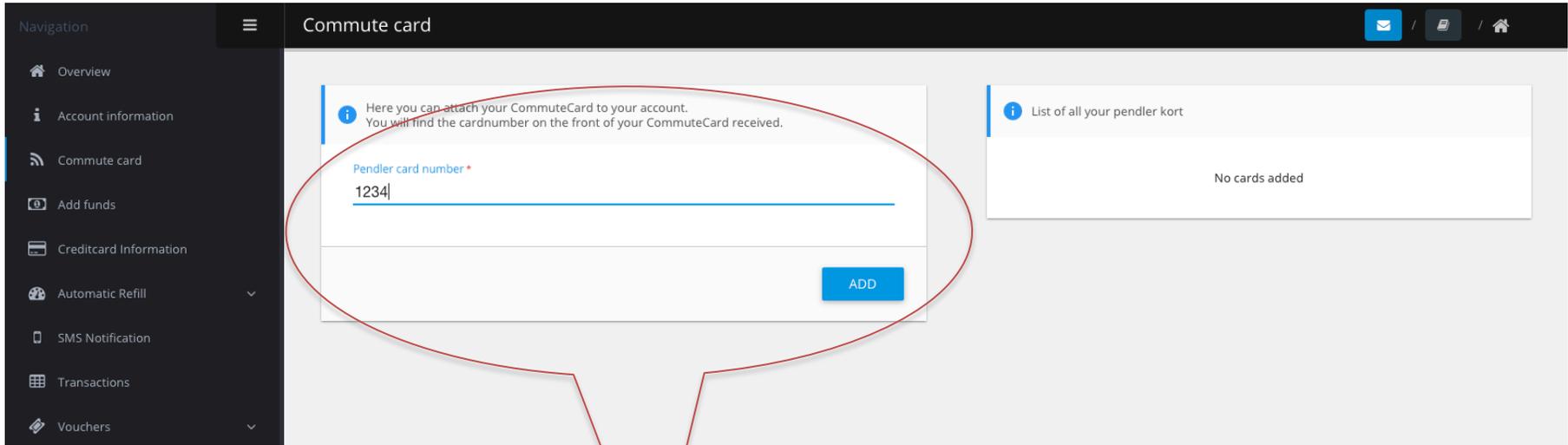
Sign Up

Already have an account? [Sign In](#)

1. Fill out the blank spaces.
2. Tick off in "***I agree with the terms of use***".
3. Press "***Sign up***".
4. You can now log on to your account.

**Notice:** You can add more commute cards to the account when you are logged in.

## 2. ADD COMMUTE CARD

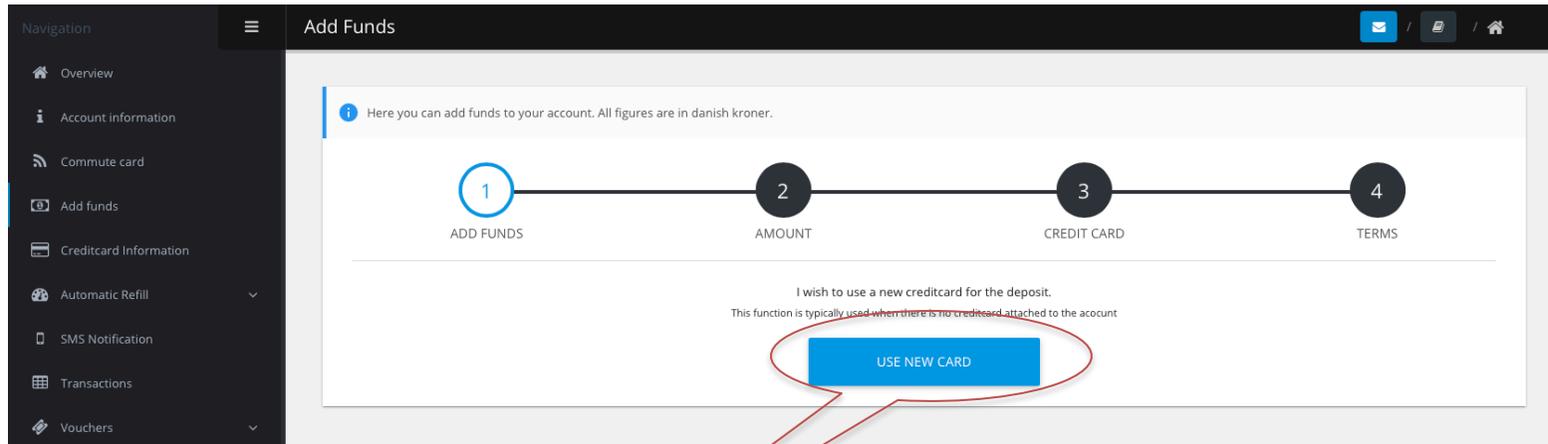


You can add extra commute cards to the account.

1. Type the card number and press **"Add"**.

You can see all commute cards added to the account on the list on the right side.

### 3. ADD FUNDS



You have to transfer money to the account before you can use the card for payment.

1. Press **"Add funds"** under the users name.
2. Press **"Use new card"**.
3. Choose amount from the list and press **"Next"**.
4. Choose creditcard and press **"Next"**.



5. Tick off in **"I agree with terms of use"** and press **"Finish"**.

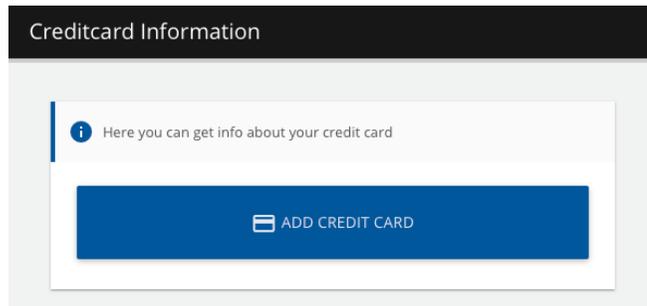
The card is ready for use when you have completed the transfer of funds.

Go to <https://faergen-bitten.dk/priser-2020/> for discounts on the commute card.

## 4. CREDIT CARD INFORMATION

You can save your creditcard information by adding it to the account. In order to use automatic refill you must save your creditcard information.

1. Go to **"Credit card information"** and press **"Add credit card"**.



2. Choose credit card and press **"Continue"**.
3. Fill in your credit card information and press **"Gennemfør betaling"**.

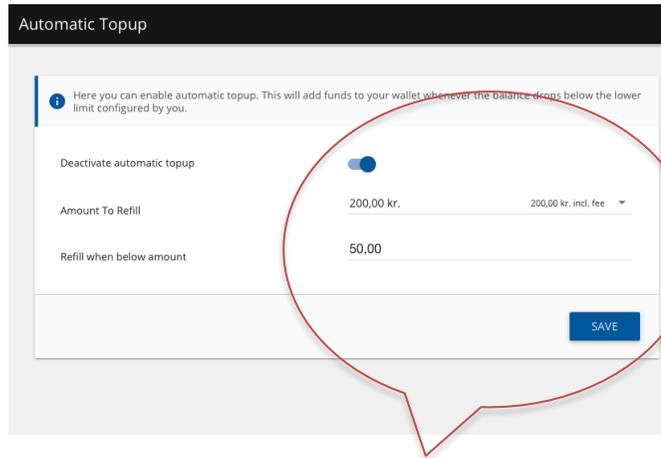
Your credit card is now saved and can be used for refill when you choose **"Use saved card"**.

## 5. AUTOMATIC REFILL

You can activate automatic refill to ensure that you always have money on your account. You need to save your creditcard under ***"Creditcard information"*** before you can use the function.

### Automatic refill

Transfer a specific amount (e.g. 200 kr.) when the balance is under a specific amount (e.g. 50 kr.).

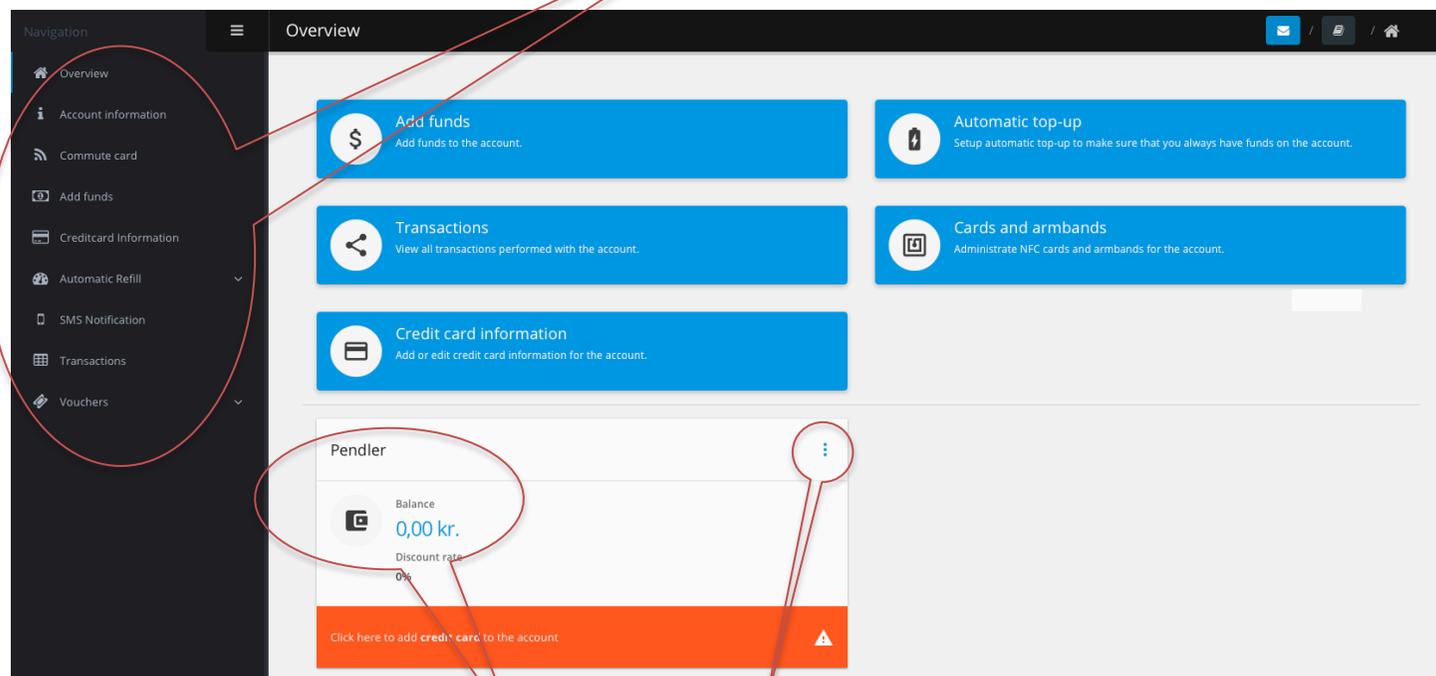


1. Press on ***"Activate automatic topup"***.
2. Choose refill amount and minimal balance for automatic refill. E.g. Fill with 200 kr. when the balance is under 50 kr.
3. Press on ***"Save"*** to complete.

## 6. OVERVIEW OF YOUR ACCOUNTS

You will see this display when you log on to your account. The log on page will give you a quick overview of your information. Look at the explanations below:

Press the in the menu to see the additional functions.

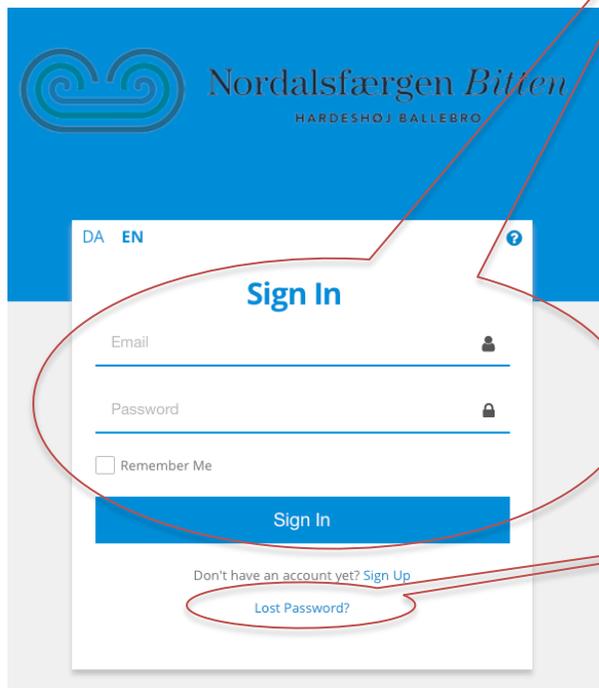


You can see the balance and discount when you are signed in. Use the short cuts to go to the different functions.

## 7. LOGIN/FORGOT PASSWORD

### Login

1. Type your email and password to log on to the website.
2. Tick off in **"Remember me"** if you want to save your email on the website.
3. Press on **"Login"** to log on to your account.



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### Sign In

Email 

Password 

Remember Me

**Sign In**

Don't have an account yet? [Sign Up](#)

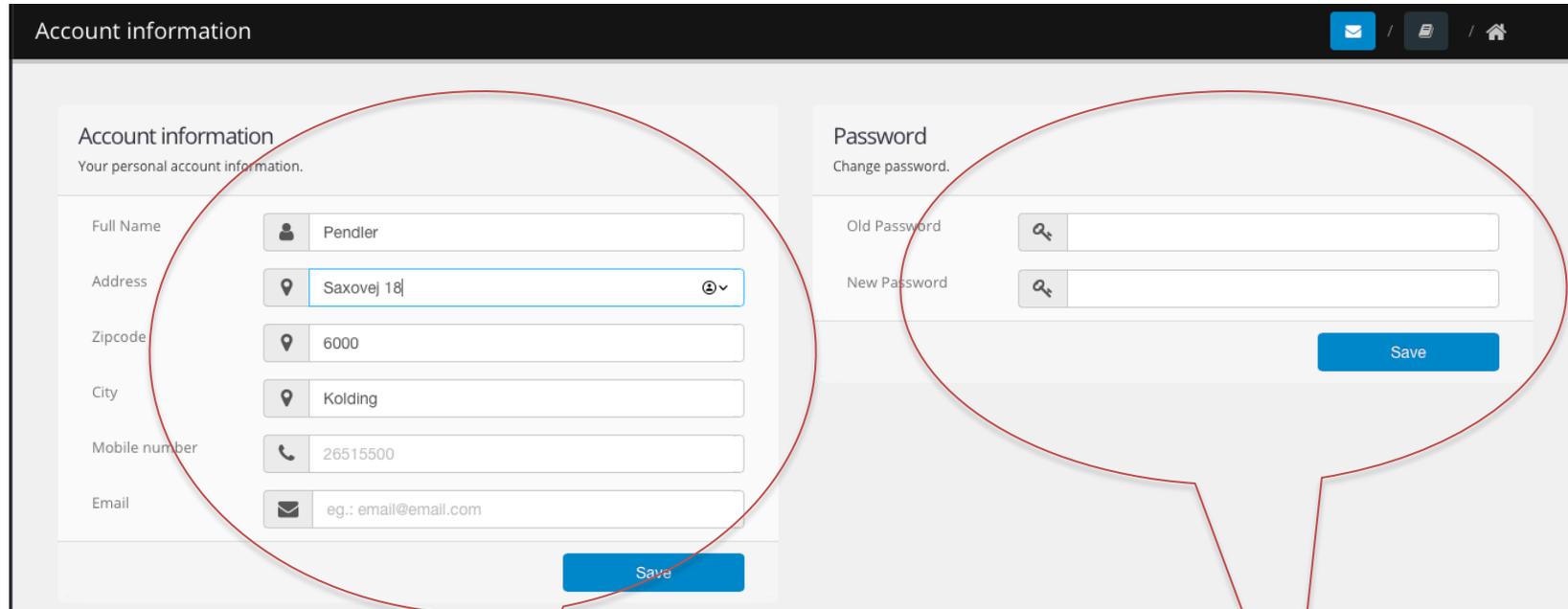
[Lost Password?](#)

### Forgot your password?

1. Press on **"Lost password"**.
- 2 Type your E-mail and press **"Send"**.

You will receive a new password within a few minutes. Look in your the "Spam" inbox if you do not receive the password.

## 8. CHANGE ACCOUNT INFORMATION /PASSWORD



Account information

Account information  
Your personal account information.

Full Name

Address

Zipcode

City

Mobile number

Email

Save

Password  
Change password.

Old Password

New Password

Save

### Change account information

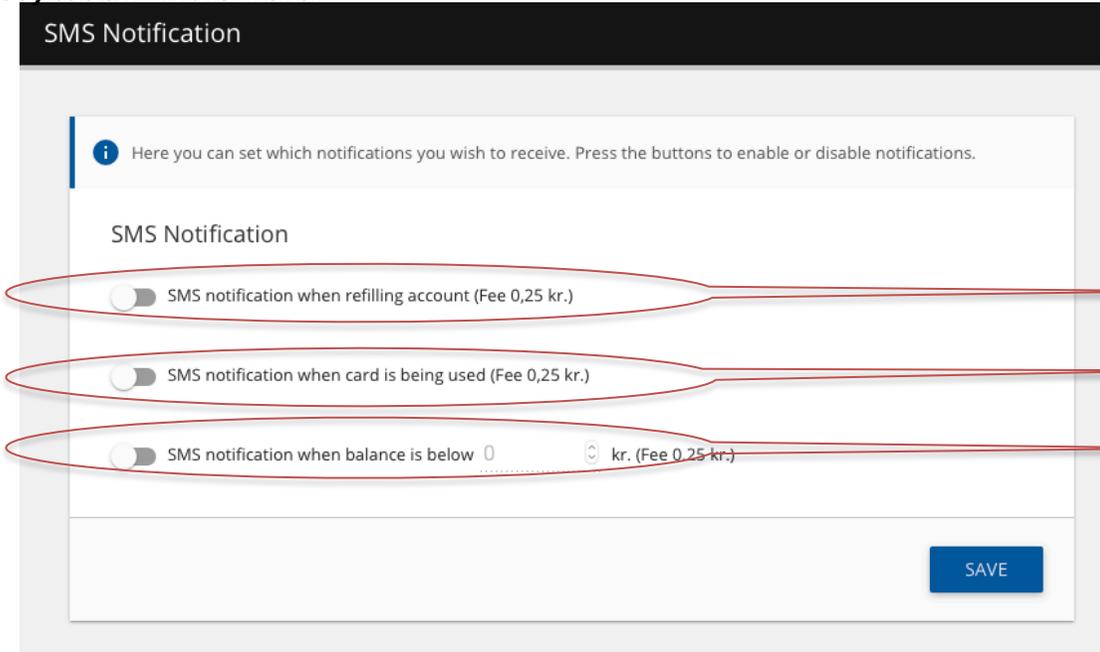
1. Type your new information.
2. Press on **"Save"** to complete.

### Change password

1. Type your new password.
2. Press on **"Save"** to complete.

## 9. SMS NOTIFICATION

You can choose to receive an SMS when you refill and use the card. You can activate SMS notification under **"SMS notification"** in the menu.



Choose when you want to receive an SMS by activating the buttons. Complete by pressing **"Save"**.

Receive an SMS when you refill

Receive an SMS when the card is used

Receive an SMS when the balance is under ex. 50 kr.

SMS notification is activated

SMS notification is not activated

## 10. TRANSACTIONS - OVERVIEW

You can see all of your receipts under **"Transactions"** in the menu. You can see what you bought when and how you paid.

	Credit card	9992664	25. May 2020 - 10:02:10	0,00 kr.	Completed revenue	Tilføjelse af kreditkort	Pay4it - Betaling	
	Credit card	9741740	28. Apr 2020 - 15:06:17	0,00 kr.	Completed revenue	Tilføjelse af kreditkort	Pay4it - Betaling	
	Wallet	9654047	17. Apr 2020 - 12:26:27	-20,00 kr.	Denied	Madplan	Pay4it Demo Skole	
	Wallet	9653981	17. Apr 2020 - 12:07:11	-105,00 kr.	Denied	Madplan	Pay4it Demo Skole	
	Credit card	8489456	2. Jan 2020 - 13:00:07	0,00 kr.	Verified	Tilføjelse af kreditkort	Pay4it - Betaling	
	Credit card	8489292	2. Jan 2020 - 12:42:43	0,00 kr.	Verified	Tilføjelse af kreditkort	Pay4it - Betaling	

Press "i" to see details on the receipt. You can also see if your payment is failed or completed.